



Hotel Cristallo Relais Sure Hotel Collection by Best Western

In this document, we will provide you with information regarding the accessibility of our hotel.

You will find the description of these areas:

- Car park and access to main entrance
- Main entrance and Reception
- Lifts
- Internal routes
- Toilet facilities
- Rooms
- Catering

For more information or any particular requests, please write to **Giuseppina Cofini**:
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CAR PARK AND ACCESS TO MAIN ENTRANCE



The hotel has a car park.

The hotel's car park is private, is located outside and is uncovered.

The hotel's car park is surfaced with stone pathing slabs.

| | |
|---|------|
| Number of reserved parking spots for persons with disabilities, identified with signs | n° 1 |
| Distance from main entrance | m 10 |

The path to the main entrance door is accessible on a level surface. The path is surfaced with stone pathing slabs.

MAIN ENTRANCE AND RECEPTION



When entering there is a doorbell to request assistance.

The access door has an automatic sliding door system. The door has no handle.

Inside there is a carpet runner/doormat and there is a tile flooring.

In the lobby there are seats, namely armchairs and sofas.

The portering service is not available.

| | |
|--------------------------|--------|
| Height of reception desk | cm 120 |
|--------------------------|--------|

LIFTS



Our hotel has 1 lift to access the floors and it is located in the lobby.

| | |
|--|-----------------------------------|
| Size of inner cabin | cm 170 X 100 |
| Height of call button | cm 100 |
| Sliding doors | yes |
| Type of door opening | on one side only |
| Width of clear opening | cm 90 |
| Audible indication of floors | yes, with just an acoustic signal |
| Call button with braille or raised characters | yes |
| Button panel with braille or raised characters | yes |
| Button panel with large characters | yes |

INTERNAL ROUTES



The corridors have a tile flooring and along the paths there are no doors or passages narrower than 90 cm.

There is no protruding wall decor.

Stairs

Our hotel is a 3-storey building.

| | |
|--|-----|
| Handrails in the corridors | no |
| Handrails along the stairs | yes |
| Stairlift | no |
| Floor markings at the beginning and end of each flight of stairs | no |

Lighting

| | |
|----------------------|------------------|
| Lighting location | ceiling lighting |
| Light control system | automatic sensor |

TOILET FACILITIES



The toilet facilities are located in the meeting room on the lower ground floor.

There is a bathroom access room.

| | |
|--|------------------|
| Size of bathroom access room | cm 220 X 180 |
| Type of flooring in the bathroom access room | tiles |
| Door style | hinged door |
| Type of lighting | automatic sensor |

Bathroom features

| | |
|--------------------------------|------------------|
| Size of bathroom | cm 220 X 180 |
| Type of flooring | tiles |
| Door style | hinged door |
| Type of lighting | automatic sensor |
| Alarm bell/pull cord | yes |
| Pedestal sink | yes |
| Mixer tap | lever head tap |
| Tilted mirror | no |
| Wall hung toilet | yes |
| Bidet shower next to toilet | yes |
| Floor-level shower | no |
| Grab bars | no |
| Baby changing table or station | no |

ACCESSIBLE ROOM



There are 2 accessible rooms for people with motor.

All rooms are equipped with a private ensuite.

Room service is available upon request and at a surcharge.

| | |
|--|------------------------------------|
| Type of flooring | tiles |
| Door style | hinged door |
| Lock style | traditional key |
| Type of handle | knob handle |
| Space around bed | on both sides |
| Window style | manual |
| Control mechanism of blackout blinds or shutters | manual |
| Light control system | button/touchscreen operating panel |
| Air-conditioning | button/touchscreen operating panel |

Accessible bathroom features

| | |
|-----------------------------|----------------|
| Size of bathroom | cm 170 X 180 |
| Type of flooring | tiles |
| Door style | hinged door |
| Type of lighting | switch |
| Alarm bell/pull cord | yes |
| Pedestal sink | yes |
| Mixer tap | lever head tap |
| Tilted mirror | no |
| Wall hung toilet | no |
| Bidet shower next to toilet | yes |
| Floor-level shower | yes |
| Grab bars | yes |

The hotel has several types of rooms in various sizes and with different features. Please contact us if you need further information and to find the most suitable solution for your stay.

CATERING



Breakfast Room

The hotel's breakfast room is on the ground floor and has the following features:

| | |
|---|-------------|
| Difference in level/obstacles | no |
| Type of flooring | tiles |
| Main door style | not present |
| Shape of tables | square |
| Position of table legs | centrals |
| Type of seats | chairs |
| Table service | yes |
| Easy reading/braille menu | no |
| QR code menu available for tablets or smartphones | no |
| Personalised/allergy-friendly menu available | yes |
| Highchairs and tableware for children available | yes |

Restaurant

In the hotel there is an accessible restaurant that is located on the ground floor.

| | |
|---|--------------------------|
| Difference in level/obstacles | no |
| Type of flooring | tiles |
| Main door style | double hinged door |
| Opening direction | inwards |
| Shape of tables | square |
| Position of table legs | central and on all sides |
| Type of seats | chairs |
| Easy reading/braille menu | no |
| QR code menu available for tablets or smartphones | yes |
| Personalised/allergy-friendly menu available | yes |
| Highchairs and tableware for children available | yes |

Bar

In the hotel there is an accessible bar that is located on the ground floor.

| | |
|---|---------------------------|
| Difference in level/obstacles | no |
| Type of flooring | tiles and low-pile carpet |
| Main door style | not present |
| Shape of tables | square |
| Position of table legs | central |
| Type of seats | chairs |
| Easy reading/braille menu | no |
| QR code menu available for tablets or smartphones | no |
| Height of counter | cm 116 |
| Table service | yes |
| Open 24 hours | no |