

Best Western Plus Hotel Villa Tacchi

In this document, we will provide you with information regarding the accessibility of our hotel.

You will find the description of these areas:

- Car park and access to main entrance
- Main entrance and Reception
- Lifts
- Internal routes
- Toilet facilities
- Rooms
- Catering

For more information or any particular requests, please write <u>francesca@villa-tacchi.com</u> or <u>m.zanon@elmasrl.net</u>

CAR PARK AND ACCESS TO MAIN ENTRANCE



The hotel's car park is private, is located outside and is uncovered.

The hotel's car park is surfaced with gravel and grass.

Number of reserved parking spots for persons with	n° 1
disabilities, identified with signs	
Distance from main entrance	m 10

The path to the main entrance door is accessible on a level surface. Possible differences in height can be overcome by using the access ramp.

The path is surfaced with gravel and stone pathing slabs.

MAIN ENTRANCE AND RECEPTION



When entering there is a bell to request assistance.

The access door has double hinged door inwards system. The door has a D pull handle.

Inside there is a carpet runner/doormat and there is a venetian-style flooring.

In the lobby, there are seats, namely armchairs and sofas.

The porterage service is available.

Height of reception desk	cm 120

LIFTS



Our hotel has 1 lift to access the floors and it is located in the lobby.

Size of inner cabin	cm 130x100
Height of call button	cm 95
Sliding doors	yes
Type of door opening	on one side only
Width of clear opening	cm 100
Audible indication of floors	yes, with just an acoustic signal
Call button with braille or raised characters	no
Button panel with braille or raised characters	yes
Button panel with large characters	yes

INTERNAL ROUTES



The corridors have a marble, wood and venetian-style stone floor and along the paths there are no doors or passages narrower than 90 cm.

There is some protruding wall decor.

Stairs

Our hotel is a 3-storey building.

Handrails in the corridors	no
Handrails along the stairs	yes
Stairlift	no
Floor markings at the beginning and end of each flight of stairs	no

Lighting

Lighting location	wall lighting
Light control system	switch

TOILET FACILITIES



The toilet facilities are located at the gorund floor nearby the breakfast room and the meeting rooms.

There is no bathroom access room.

Bathroom features

Size of bathroom	m 1,70 x 3,6 x 2,50
Type of flooring	marble
Door style	hinged door
Type of lighting	switch
Alarm bell/pull cord	yes
Pedestal sink	yes
Mixer tap	lever head tap
Tilted mirror	yes
Wall hung toilet	yes
Bidet shower next to toilet	yes
Floor-level shower	no
Grab bars	yes
Baby changing table or station	yes

ACCESSIBLE ROOM



There are 4 accessible rooms for people with motor disabilities.

All rooms are equipped with a private ensuite.

Room service is available upon request and at a surcharge.

Type of flooring	stone venetian-style
Door style	hinged door
Lock style	traditional key
Type of handle	lever head tap
Space around bed	on both sides
Window style	manual
Control mechanism of blackout blinds or shutters	manual
Light control system	manual
Air-conditioning	button/touchscreen operating
	panel

Accessible bathroom features

Size of bathroom	cm 150x350
Type of flooring	marble
Door style	hinged door
Type of lighting	switch
Alarm bell/pull cord	yes
Pedestal sink	yes
Mixer tap	lever head tap
Tilted mirror	yes
Wall hung toilet	yes
Bidet shower next to toilet	yes
Floor-level shower	yes
Grab bars	yes

The hotel has several types of rooms in various sizes and with different features. Please contact us if you need further information and to find the most suitable solution for your stay.

CATERING



Breakfast Room

The hotel's breakfast room is on the ground floor and can be overcome by ramp and has the following features:

Difference in level/obstacles	yes
Type of flooring	marble
Main door style	double hinged door
Opening direction	outwards
Shape of tables	square
Position of table legs	on all sides
Type of seats	chairs
Table service	yes
Easy reading/braille menu	no
QR code menu available for tablets or smartphones	no
Personalised/allergy-friendly menu available	no
Highchairs and tableware for children available	yes

Restaurant

In the hotel there is an accessible restaurant that is located on the ground floor and can be overcome by a ramp.

Difference in level/obstacles	yes
Type of flooring	stone venetian-style
single hinged door	single hinged door
Opening direction	inwards
Shape of tables	rectangle and square
Position of table legs	central
Type of seats	chairs
Easy reading/braille menu	no
QR code menu available for tablets or smartphones	no
Personalised/allergy-friendly menu available	yes
Highchairs and tableware for children available	yes

Bar

In the hotel there is an accessible bar that is located on the ground floor and can be overcome by a ramp.

Difference in level/obstacles	yes
Type of flooring	marble
Main door style	double hinged door
Opening direction	outwards
Shape of tables	square
Position of table legs	on all sides
Type of seats	chairs
Easy reading/braille menu	no
QR code menu available for tablets or smartphones	no
Height of counter	cm 105
Table service	yes
Open 24 hours	yes